

### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

Pr	op	er	ty

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324 Fax mob 07881 90694 Area D1 - Castle Ward

Worksheet

Source

Name

Address Hastings, East Sussex, TN34 1QY

Home Tel Mobile

Fax

Department EH - Environmental Health Date Recd 02/02/2014 Time 00:25

Application CPEH - Complaints - EH Method I - E-Mail

Task Group CNOI - Noise Recd By CW - Claire Worth

Task CN03 - Noise Commercial Source Type S011 - Out of Hours Co-ordinator

Details Complaint re noise from Bar Moda. Duty officer called

Message

Officer SB - Stewart Bryant Target Actual

Time Taken First Response **06/02/2014 02/02/2014 01:25** 

Next Task Completed **28/02/2014 02/02/2014** 

Due Allocated 03/02/2014 Outcome 062 - EH - Complaint Investigate

Due Allocated 03/02/2014 Outcome

#### References

No references set up.

#### Complaints

Subject Details

Title Initials Telephone **423324** 

First Name Fax **mob** 07881 90694

Family Name Email

Section

Offence Statute

Purchase Date Purchase Time

OFT (Product) FSA Type

WK/201306307 26/10/2013 Noise from the pub. Duty officer called

OFT (Condition)

Previous Co	omplaints	(Last 10 not including this one)
Reference	Received	Details

۱	Reference	Received	Details	Status
I	WK/201309003	01/02/2014	Loud music coming from moda. duty officer called	Comp
I	WK/201307925	04/01/2014	Loud music coming from Moda. Duty officer called	Comp
۱	WK/201307908	28/12/2013	Loud music coming from moda been bad since 23.00 h	Comp
١	WK/201307853	26/12/2013	Loud music from moda for last hour. Duty officer calle	Comp
l	WK/201308138	26/12/2013	Complaining about loud music coming from Bar Moda	Comp
l	WK/201307849	20/12/2013	Loud music from Bar Moda just wants it logged.	Comp
	WK/201307693	13/12/2013	Loud thumping music coming from Moda. It is on the	Comp
l	WK/201306742	09/11/2013	loud musoc coming from Moda.	Comp
İ	WK/201306308	27/10/2013	Louid music very unhappy with noise levels wants com-	Comp

Comp	061	SB
Comp	062	GC
Comp	068	DJS
Comp	062	DJS
Comp	068	DJS
Comp	068	DJS
Comp	068	DJS
Comp	062	DJS
Comp	068	DJS

068

Comp

Outcome

DJS

Officer



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Fax mob 07881 90694 Telephone 423324 Area D1 - Castle Ward

Worksheet

Source

Name

Address id, Hastings, East Sussex, TN34 1QY

Home Te Mobile

Fax

Department EH - Environmental Health

Date Recd 01/02/2014 Time 22:52

Application CPEH - Complaints - EH

Method

I - E-Mail

Task Group CNOI - Noise

Recd By

CW - Claire Worth

Task **CN03 - Noise Commercial**  Source Type

S011 - Out of Hours Co-ordinator

Details Loud music coming from moda. duty officer called

Message

Officer **SB - Stewart Bryant Target** Actual

Time Taken

First Response

06/02/2014

01/02/2014 23:37

Next Task

Completed

28/02/2014

01/02/2014

Due

Allocated 03/02/2014 Outcome

061 - EH - Advice Given NFA

#### References

No references set up.

### Complaints

Subject Details

Title Initials Telephone 423324

Fax mob 07881 90694 First Name

**Email** Family Name

Section

Offence Statute Purchase Date Purchase Time

OFT (Product)

OFT (Condition)

Previous Co	mplaints	(Last 10 not including this one)			
Reference WK/201309001	Received 02/02/2014	Details  Complaint re noise from Bar Moda. Duty officer called	Status Comp	Outcome 062	Officer SB
WK/201307925	04/01/2014	Loud music coming from Moda. Duty officer called	Comp	062	GC
WK/201307908	28/12/2013	Loud music coming from moda been bad since 23.00 h	Comp	068	DJS
WK/201307853	26/12/2013	Loud music from moda for last hour. Duty officer calle	Comp	062	DJS
WK/201308138	26/12/2013	Complaining about loud music coming from Bar Moda	Comp	068	DJS
WK/201307849	20/12/2013	Loud music from Bar Moda just wants it logged.	Comp	068	DJS
		Loud thumping music coming from Moda. It is on the		068	DJS
WK/201306742	09/11/2013	loud musoc coming from Moda. istates he	Comp	062	DJS
WK/201306308	27/10/2013	Loud music very unhappy with noise levels wants com	Comp	068	DJS
WK/201306307	26/10/2013	Noise from the pub. Duty officer called	Comp	068	DJS



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Loud music coming from Moda. Duty officer called

Allocated

Telephone 423324

Fax mob 07881 90694

Area D1 - Castle Ward

Worksheet

Source

Name

Address

J, Hastings, East Sussex, TN34 1QY

Home Tel

Mobile

Fax

Department EH - Environmental Health

Date Recd

04/01/2014

Time 22:04

Application

**CPEH - Complaints - EH** 

Method

I - E-Mail

Task Group CNOI - Noise

Recd By

**CW - Claire Worth** 

Task

**CN03 - Noise Commercial** 

Source Type

S011 - Out of Hours Co-ordinator

Details Message

Officer GC - Greg Casey

**Target** 

Actual

Time Taken

First Response

09/01/2014

mob 07881 90694

Next Task

9001 - First Response

Completed

31/01/2014

Due

09/01/2014

06/01/2014

Outcome

References

No references set up.

### Complaints

Subject Details

Title

Initials

Telephone 423324

First Name **Family Name**  Fax Email

Section

Offence

Statute

Purchase Date

Purchase Time

OFT (Product)

**FSA Type** 

Previous Co	mplaints	(Last 10 not including this one)			
Reference WK/201309001 WK/201309003		Details  Complaint re noise from Bar Moda. Duty officer called Loud music coming from moda. duty officer called	Status <b>Resp</b> <b>Resp</b>	Outcome	Officer SB SB
WK/201307908		Loud music coming from moda been bad since 23.00 h	•	068	DJS
WK/201307853	26/12/2013	Loud music from moda for last hour. Duty officer calle	Comp	062	DJS
WK/201308138	26/12/2013	Complaining about loud music coming from Bar Moda	Comp	068	DJS
WK/201307849	20/12/2013	Loud music from Bar Moda just wants it logged.	Comp	068	DJS
WK/201307693	13/12/2013	Loud thumping music coming from Moda. It is on the	Comp	068	DJS
WK/201306742	09/11/2013	loud musoc coming from Moda. states he	Comp	062	DJS
		Loud music very unhappy with noise levels wants com		068	DJS
WK/201306307	26/10/2013	Noise from the pub. Duty officer called	Comp	068	DJS



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324

Fax mob 07881 90694

Area D1 - Castle Ward

Workshoot

Sour

Nam

Add

3 Road, Hastings, East Sussex, TN34 1QY

Tel

Mobile

Hon Fax

Task

Department EH - Environmental Health

Date Recd

28/12/2013

Time 23:29

Application

**CPEH - Complaints - EH** 

**CN03 - Noise Commercial** 

Method

1 - E-Mail

CW - Claire Worth

Task Group CNOI - Noise

Recd By Source Type

S011 - Out of Hours Co-ordinator

Details

Loud music coming from moda been bad since 23.00 he said that they still have their furniture out

and doors are open. Please log call

Refer to main worksheet WK/201302766 Message

Officer **DJS - David Steeds**  **Target** 

Actual

Time Taken

First Response

06/01/2014

06/01/2014 08:00

Next Task

08/01/2014

08/01/2014 08:01

Due

Allocated 04/01/2014 Outcome

Completed

068 - EH - Written Warning

#### References

No references set up.

#### Complaints

Subject Details

Title

Section

Initials

Telephone 423324

Fax

mob 07881 90694

First Name **Family Name** 

Offence Purchase Date Statute

Purchase Time

OFT (Product) OFT (Condition) **FSA Type** 

Email



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324

Fax mob 07881 90694

Area D1 - Castle Ward

Worksheet

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F:

ns Road, Hastings, East Sussex, TN34 1QY

H

k Tel

ail

Mobile

Department EH - Environmental meanut

Date Recd

28/12/2013

Time 23:29

Application

**CPEH - Complaints - EH** 

**CN03 - Noise Commercial** 

Method

I - E-Mail

Task Group CNOI - Noise

Recd By

Source Type

CW - Claire Worth

S011 - Out of Hours Co-ordinator

Task Details

Loud music coming from moda been bad since 23.00 he said that they still have their furniture out

and doors are open. Please log call

Message

Refer to main worksheet WK/201302766

Officer

**DJS - David Steeds** 

Actual

Time Taken

First Response

06/01/2014 08/01/2014

**Target** 

06/01/2014 08:00 08/01/2014 08:01

Next Task

Due

Allocated 04/01/2014 Completed Outcome

068 - EH - Written Warning

References

No references set up.

Complaints

Subject Details

Title

Initials

Telephone 423324

Fax

mob 07881 90694

First Name Family Name

**Email** 

Section

Offence

Statute

Purchase Date

Purchase Time

OFT (Product) OFT (Condition)



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

Property

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324 Fax mob 07881 90694 Area D1 - Castle Ward

Worksheet

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Ν

A and a serious Arrange Arrang

k Tel

Mobile

F: ail

Department EH - Environmental Health

Date Recd 26/12/2013

Time 21:53

Application CPEH - Complaints - EH

Method

Complaining about loud music coming from Bar Moda has been for the last hour

T - Telephone

Task Group CNOI - Noise

Recd By

**DJS - David Steeds** 

**CN03 - Noise Commercial** 

Source Type

S001 - Public

Tel 07769929538

Message Refer to main worksheet WK/201302766

DJS - David Steeds

Target

Actual

Time Taken

First Response

06/01/2014

06/01/2014 08:00

Next Task

Completed

08/01/2014

08/01/2014 08:02

Due

Task

Details

Officer

Allocated 07/01/2014

Outcome

068 - EH - Written Warning

#### References

No references set up.

#### Complaints

Subject Details

- a.a., - a a a a a a a

Title

Initials

Telephone 423324

First Name

Fax

mob 07881 90694

Family Name

Email

Section

Offence

Statute

Purchase Date

Purchase Time

OFT (Product)
OFT (Condition)



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

Property

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324 Fax mob 07881 90694 Area D1 - Castle Ward

Worksheet

Source

Name

Address t Sussex, TN34 1QY

Home Tel Mobile

Fax

Department EH - Environmental Health Date Recd 26/12/2013 Time 21:53

Application CPEH - Complaints - EH Method I - E-Mail

Task Group CNOI - Noise Recd By CW - Claire Worth

Task CN03 - Noise Commercial Source Type S011 - Out of Hours Co-ordinator

Details Loud music from moda for last hour. Duty officer called

Message

Officer DJS - David Steeds Target Actual

Time Taken First Response **01/01/2014 26/12/2013 22:00** 

Next Task Completed **23/01/2014 26/12/2013** 

Due Allocated 06/01/2014 Outcome 062 - EH - Complaint Investigate

#### References

No references set up.

### Complaints

Subject Details

Title Initials Telephone **423324** 

First Name Fax mob 07881 90694

Family Name Email

Section

Offence Statute
Purchase Date Purchase Time

OFT (Product) FSA Type

Previous Co	mplaints	(Last 10 not including this one)			
Reference WK/201309001	Received <b>02/02/2014</b>	Details  Complaint re noise from Bar Moda. Duty officer called	Status Comp	Outcome 062	Officer SB
WK/201309003		Loud music coming from moda. duty officer called	Comp	061	SB
WK/201307925	04/01/2014	Loud music coming from Moda. Duty officer called	Comp	062	GC
WK/201307908	28/12/2013	Loud music coming from moda been bad since 23.00 h	Comp	068	DJS
WK/201308138	26/12/2013	Complaining about loud music coming from Bar Moda	Comp	068	DJS
WK/201307849	20/12/2013	Loud music from Bar Moda just wants it logged.	Comp	068	DJS
WK/201307693	13/12/2013	Loud thumping music coming from Moda. It is on the	Comp	068	DJS
			Comp	062	DJS
WK/201306308	27/10/2013	Loud music very unhappy with noise levels wants com	Comp	068	DJS
		Noise from the pub. Duty officer called	Comp	068	DJS



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

Property

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324 Fax mob 07881 90694 Area D1 - Castle Ward

Worksheet

Source

Name

Address ad, Hastings, East Sussex, TN34 1QY

Home  $T\epsilon$  Mobile

Fax

Department EH - Environmental Health Date Re

Date Recd **20/12/2013** 

013 Time 23:45

Application CPEH - Complaints - EH Method I - E-Mail

Task Group CNOI - Noise Recd By CW - Claire Worth

Task CN03 - Noise Commercial Source Type S011 - Out of Hours Co-ordinator

Details Loud music from Bar Moda just wants it logged.

Message Refer to WK/201302766-Main Work Sheet

Officer DJS - David Steeds Target Actual

Time Taken First Response 06/01/2014 06/01/2014 07:00

Next Task Completed 08/01/2014 08/01/2014 08:00

Due Allocated 27/12/2013 Outcome 068 - EH - Written Warning

#### References

No references set up.

### Complaints

Subject Details

Title Initials Telephone 423324

First Name Fax mob 07881 90694

Family Name Email

Section

Offence Statute
Purchase Date Purchase Time

OFT (Product) FSA Type

Previous Co	mplaints	(Last 10 not including this one)			
Reference	Received	Details	Status	Outcome	Officer
WK/201309001		Complaint re noise from Bar Moda. Duty officer called Loud music coming from moda. duty officer called	Resp		SB SB
		Loud music coming from Moda. Duty officer called	Resp Recd		GC
		Loud music coming from moda been bad since 23.00 h		068	DJS
		Loud music from moda for last hour. Duty officer calle		062	DJS
WK/201308138	26/12/2013	Complaining about loud music coming from Bar Moda	Comp	068	DJS
		Loud thumping music coming from Moda. It is on the		068	DJS
WK/201306742	09/11/2013	loud musoc coming from Moda.	Comp	062	DJS
WK/201306308	27/10/2013	Loud music very unhappy with noise levels wants com	Comp	068	DJS
WK/201306307	26/10/2013	Noise from the pub. Duty officer called	Comp	068	DJS



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

Property

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324

Fax mob 07881 90694

Area D1 - Castle Ward

Worksheet

Source

Name

Address

ad, Hastings, East Sussex, TN34 1QY

Home T

Mobile

Fax

Department EH - Environmental Health

Date Recd

13/12/2013

I - E-Mail

Time 23:39

Application

**CPEH - Complaints - EH** 

Method Recd By

CW - Claire Worth

Task Group CNOI - Noise

Task

CN03 - Noise Commercial

Source Type

S011 - Out of Hours Co-ordinator

Details **Loud** t

Loud thumping music coming from Moda. It is on the referral list but he does not want the EHO to

call him back as he is in bed. Suggested I log it. Call logged

Message Refer to WK/201302766-Main Work Sheet

Officer DJS - David Steeds

Target

Actual

Time Taken

First Response

06/01/2014

06/01/2014 07:00

Next Task

Completed

08/01/2014

08/01/2014 07:59

Due

Allocated 16/12/2013

Outcome

068 - EH - Written Warning

References

No references set up.

Complaints

Subject Details

Title

Initials

Telephone 423324

Fax

mob 07881 90694

Family Name

First Name

Section

Offence

Statute

Purchase Date

Purchase Time

OFT (Product)
OFT (Condition)

**FSA Type** 

**Email** 



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324 Fax mob 07881 90694 Area D1 - Castle Ward

Worksheet

Source

Name

Address , Hastings, East Sussex, TN34 1QY

Home Tel Mobile

Fax

Department EH - Environmental Health

Date Recd

09/11/2013

Time 22:50

Application **CPEH - Complaints - EH**  Method

I - E-Mail

Task Group CNOI - Noise

Recd By

**CW - Claire Worth** 

Task **CN03 - Noise Commercial**  Source Type

S011 - Out of Hours Co-ordinator

Details loud musoc coming from Moda.

states he does not want a call back. Duty officer called

Message Officer

**DJS - David Steeds** 

**Target** 

mob 07881 90694

Actual

Time Taken

First Response 14/11/2013 09/11/2013 23:39

Next Task

Completed

21/11/2013

21/11/2013 08:32

Due

Allocated 12/11/2013 Outcome

062 - EH - Complaint Investigate

### References

No references set up.

### Complaints

Subject Details

Title

Initials

Telephone 423324

First Name

Fax **Email** 

Family Name

Section

Offence

Statute

Purchase Date OFT (Product)

Purchase Time

OFT (Condition)

Previous Co	Previous Complaints (Last 10 not including this one)				
Reference WK/201309001 WK/201309003	01/02/2014	Details Complaint re noise from Bar Moda. Duty officer called Loud music coming from moda. duty officer called Loud music coming from Moda. Duty officer called	Status Resp Resp Recd	Outcome	Officer SB SB GC
		Loud music coming from moda. Duty officer called Loud music coming from moda been bad since 23.00 h		068	DJS
WK/201307853	26/12/2013	Loud music from moda for last hour. Duty officer calle	Comp	062	DJS
WK/201308138	26/12/2013	Complaining about loud music coming from Bar Moda	Comp	068	DJS
WK/201307849	20/12/2013	Loud music from Bar Moda just wants it logged.	Comp	068	DJ\$
WK/201307693	13/12/2013	Loud thumping music coming from Moda. It is on the	Comp	068	DJS
WK/201306308	27/10/2013	Loud music very unhappy with noise levels wants com	Comp	068	DJS
WK/201306307	26/10/2013	Noise from the pub. Duty officer called	Comp	068	DJS



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324

Fax mob 07881 90694

Area D1 - Castle Ward

Workshoot

Source

Name

Address

ad, Hastings, East Sussex, TN34 1QY

Home Te

Mobile

Fax

Task

Department EH - Environmental Health

Date Recd

27/10/2013

Time 00:40

Application

**CPEH - Complaints - EH** 

Method

I - E-Mail

Task Group CNOI - Noise

Recd By

**CW - Claire Worth** 

Details

**CN03 - Noise Commercial** 

Source Type

S011 - Out of Hours Co-ordinator

Message

Loud music very unhappy with noise levels wants complaint dealt with immediately. Duty officer

called

See WK201302766

Officer **DJS - David Steeds** 

Target

Actual

Time Taken

First Response

28/10/2013

29/10/2013

Next Task

Completed

29/10/2013

29/10/2013

Due

Allocated 04/11/2013 Outcome

068 - EH - Written Warning

### References

No references set up.

### Complaints

Subject Details

Initials

Telephone 423324

First Name

Title

Fax

mob 07881 90694

**Family Name** 

Email

Section

Offence

Statute

Purchase Date

Purchase Time

OFT (Product) OFT (Condition)



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324

Fax mob 07881 90694

D1 - Castle Ward

Worksheet

Source

Name

Address

ad, Hastings, East Sussex, TN34 1QY

Home Te

Mobile

Fax

Department EH - Environmental Health

Date Recd

26/10/2013

Time 23:19

Application CPEH - Complaints - EH

Method

I - E-Mail

Task Group CNOI - Noise

Recd By

**CW - Claire Worth** 

Task

**CN03 - Noise Commercial** 

Source Type

S011 - Out of Hours Co-ordinator

Details

Officer

Loud music coming from moda. He doesn't want an EHO coming round as he is tired from last night

disturbed night wants them to go and tell Moda to shut up and be quiet

Message See WK/201302766

**DJS - David Steeds** 

**Target** 

Actual

Time Taken

First Response

28/10/2013

28/10/2013

Next Task

Completed

29/10/2013

29/10/2013

Due

Allocated 04/11/2013 Outcome

068 - EH - Written Warning

References

No references set up.

Complaints

Subject Details

Initials

Telephone 423324

First Name

Title

Fax

Email

mob 07881 90694

**Family Name** 

Section

Offence

Statute

Purchase Date

Purchase Time

OFT (Product) OFT (Condition)



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Fax mob 07881 90694 Telephone 423324 Area D1 - Castle Ward

Worksheat

Source

Name

d, Hastings, East Sussex, TN34 1QY Address

Home Tel Mobile

Fax

Date Recd 26/10/2013 Time 02:00 Department EH - Environmental Health

Method I - E-Mail Application CPEH - Complaints - EH

Recd By **CW - Claire Worth** Task Group CNOI - Noise

**S011 - Out of Hours Co-ordinator** Source Type Task **CN03 - Noise Commercial** 

Details Noise from the pub. Duty officer called

See WK201302766 Message

Officer **DJS - David Steeds** 

Target Actual

Time Taken First Response 28/10/2013 28/10/2013 Next Task Completed 29/10/2013 29/10/2013

Outcome 068 - EH - Written Warning Due Allocated 04/11/2013

References

No references set up.

### Complaints

Subject Details

Title Initials Telephone 423324

Fax mob 07881 90694 First Name

**Email** Family Name

Section

Offence Statute Purchase Date Purchase Time

OFT (Product) **FSA Type** 

Previous Co	mplaints	(Last 10 not including this one)			
Reference WK/201309001 WK/201309003		Details  Complaint re noise from Bar Moda. Duty officer called Loud music coming from moda. duty officer called	Status Resp Resp	Outcome	Officer SB SB
WK/201307925		Loud music coming from Moda. Duty officer called	Recd		GC
WK/201307908	28/12/2013	Loud music coming from moda been bad since 23.00 h	Comp	068	DJS
WK/201307853	26/12/2013	Loud music from moda for last hour. Duty officer calle	Comp	062	DJS
WK/201308138	26/12/2013	Complaining about loud music coming from Bar Moda	Comp	068	DJS
WK/201307849	20/12/2013	Loud music from Bar Moda just wants it logged.	Comp	068	DJS
		Loud thumping music coming from Moda. It is on the	Comp	068	DJS
			Comp	062	DJS
		Loud music very unhappy with noise levels wants com		068	DJS



### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP Address

Telephone 423324

Fax mob 07881 90694

Area D1 - Castle Ward

Worksheet

Source

Name Mr Gregory Casey

Address

Hastings BC, Aquila House, Breeds Place, Hastings, East Sussex, TN34 3UY

Home Tel

Work Tel

Mobile

Fax

**Email** 

Department EH - Environmental Health

Date Recd

30/09/2013

Time 13:44

Application

**CPEH - Complaints - EH** 

Method

I - E-Mail

Task Group CNOI - Noise

Recd By

**DJS - David Steeds** 

Task

**CN03 - Noise Commercial** 

Source Type

S011 - Out of Hours Co-ordinator

Details Written warning given

Message Refer to WK/201302766 David Steeds Officer

**DJS - David Steeds** 

**Target** 

Actual

Page 1 of 2

Time Taken 60

First Response

30/09/2013

30/09/2013

**Next Task** 

Completed

29/10/2013

29/10/2013

Due

Allocated 30/09/2013 Outcome

068 - EH - Written Warning

#### References

No references set up.

#### Complaints

Subject Details

Initials

Telephone 423324

First Name

Title

Fax

mob 07881 90694

Family Name

**Email** 

Section

Offence

Statute

Purchase Date

Purchase Time

OFT (Product) OFT (Condition)

Previous Co	mplaints	(Last 10 not including this one)			
Reference WK/201309001 WK/201309003	01/02/2014	Details  Complaint re noise from Bar Moda. Duty officer called Loud music coming from moda. duty officer called Loud music coming from Moda. Duty officer called	Status Resp Resp Recd	Outcome	Officer SB SB GC
WK/201307908	28/12/2013	Loud music coming from moda been bad since 23.00 h Loud music from moda for last hour. Duty officer calle	Comp	068 062	DJS DJS
WK/201308138 WK/201307849	26/12/2013 20/12/2013	Complaining about loud music coming from Bar Moda Loud music from Bar Moda just wants it logged.	Comp Comp	068 068	DJS DJS
WK/201306742	09/11/2013	Loud thumping music coming from Moda. It is on the loud musoc coming from Moda.		068 062	DJS DJS
WK/201306308	27/10/2013	Loud music very unhappy with noise levels wants com	Comp	068	DJS



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Fax mob 07881 90694 Area D1 - Castle Ward Telephone 423324

Worksheet

Sou

Nai

ıs Road, Hastings, East Sussex, TN34 1QY Add

Tel Mobile Hoi

Fax

Department EH - Environmental Health Date Recd 14/09/2013 Time 23:08

Application CPEH - Complaints - EH Method I - E-Mail

Recd By CW - Claire Worth Task Group CNOI - Noise

S011 - Out of Hours Co-ordinator Source Type Task **CN03 - Noise Commercial** 

loud music coming from bar moda. Duty officer called Details

Message

Officer GC - Greg Casey Target Actual

19/09/2013 16/09/2013 First Response Time Taken 16/10/2013 Completed 11/10/2013 Next Task

061 - EH - Advice Given NFA Outcome Due Allocated 17/09/2013

References

No references set up.

Complaints

Subject Details

Initials Telephone 423324 Title

Fax mob 07881 90694 First Name

Email Family Name

Section

Offence Statute Purchase Date Purchase Time

OFT (Product) **FSA Type** 

Previous Co	mplaints	(Last 10 not including this one)			
Reference WK/201309001		Details  Complaint re noise from Bar Moda. Duty officer called	Status Comp	Outcome 062	Officer SB
	04/01/2014	Loud music coming from moda. duty officer called Loud music coming from Moda. Duty officer called Loud music coming from moda been bad since 23.00 h	Comp Comp	061 062 068	SB GC DJS
WK/201307853	26/12/2013	Loud music from moda for last hour. Duty officer calle Complaining about loud music coming from Bar Moda	Comp	062 068	DJS DJS
WK/201307849 WK/201307693	20/12/2013 13/12/2013	Loud music from Bar Moda just wants it logged.  Loud thumping music coming from Moda. It is on the	Comp Comp	068 068	DJS DJS
		loud musoc coming from Moda. states he Loud music very unhappy with noise levels wants com		062 068	DJS DJS



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324 Fax mob 07881 90694 Area D1 - Castle Ward

Worksheet

Source

Name

ıd, Hastings, East Sussex, TN34 1QY Address

Mobile Home Te

Fax

Date Recd 03/08/2013 Time 23:29 Department EH - Environmental Health

Method I - E-Mail Application CPEH - Complaints - EH

Recd By **CW - Claire Worth** Task Group CNOI - Noise

Source Type **S011 - Out of Hours Co-ordinator CN13 - Noise Music** Task

loud music coming from moda. Duty officer called Details

Refer to WK/201302766- David Steeds Message

Officer GC - Greg Casey **Target** Actual

First Response 08/08/2013 04/08/2013 00:01 Time Taken

Completed 29/09/2013 29/09/2013 Next Task

Outcome 068 - EH - Written Warning Allocated 08/08/2013

Due

References

No references set up.

### Complaints

Subject Details

Telephone 423324 Title Initials

Fax mob 07881 90694 First Name

Email Family Name

Section

Offence Statute Purchase Date Purchase Time

OFT (Product) FSA Type

Previous Complaints		(Last 10 not including this one)			
Reference WK/201309001 WK/201309003	01/02/2014	Details  Complaint re noise from Bar Moda. Duty officer called Loud music coming from moda. duty officer called	Status Resp Resp	Outcome	Officer SB SB
WK/201307908	28/12/2013	Loud music coming from Moda. Duty officer called Loud music coming from moda been bad since 23.00 h		068 062	GC DJS DJS
WK/201308138	26/12/2013	Loud music from moda for last hour. Duty officer calle Complaining about loud music coming from Bar Moda Loud music from Bar Moda just wants it logged.		068 068	DJS DJS
WK/201307693	13/12/2013	Loud thumping music coming from Moda. It is on the loud musoc coming from Moda.	Comp	068 062	DJS DJS
WK/201306308	27/10/2013	Loud music very unhappy with noise levels wants com	Comp	068	DJS



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

Property

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324 Fax mob 07881 90694 Area D1 - Castle Ward

Workshaat

Source

Name

Address ad, Hastings, East Sussex, TN34 1QY

Home T<sub>1</sub> Mobile

Fax

Department EH - Environmental Health Date Recd 26/07/2013 Time 23:41

Application CPEH - Complaints - EH Method I - E-Mail

Task Group CNOI - Noise Recd By CW - Claire Worth

Task CN03 - Noise Commercial Source Type S011 - Out of Hours Co-ordinator

Details Loud music coming from Moda. Is keeping a diary. Call logged

Message See main sheet WK/201302766

Officer GC - Greg Casey Target Actual

Time Taken First Response 01/08/2013 02/09/2013

Next Task Completed 23/08/2013 28/10/2013

Due Allocated 28/10/2013 Outcome 068 - EH - Written Warning

### References

No references set up.

#### Complaints

Subject Details

Title Initials Telephone 423324

First Name Fax mob 07881 90694

Family Name Email

Section

Offence Statute
Purchase Date Purchase Time

\_\_\_\_

OFT (Product) FSA Type
OFT (Condition)

Previous Complaints		(Last 10 not including this one)				
Reference WK/201309001	Received 02/02/2014	Details  Complaint re noise from Bar Moda. Duty officer called	Status <b>Resp</b>	Outcome	Officer SB	
WK/201309003		Loud music coming from moda. duty officer called	Resp		SB	
WK/201307925	04/01/2014	Loud music coming from Moda. Duty officer called	Recd		GC	
WK/201307908	28/12/2013	Loud music coming from moda been bad since 23.00 h	Comp	068	DJS	
WK/201307853	26/12/2013	Loud music from moda for last hour. Duty officer calle	Comp	062	DJS	
WK/201308138	26/12/2013	Complaining about loud music coming from Bar Moda	Comp	068	DJS	
WK/201307849	20/12/2013	Loud music from Bar Moda just wants it logged.	Comp	068	DJS	
WK/201307693	13/12/2013	Loud thumping music coming from Moda. It is on the	Comp	068	DJS	
WK/201306742	09/11/2013	loud musoc coming from Moda. states he	Comp	062	DJS	
WK/201306308	27/10/2013	Loud music very unhappy with noise levels wants com	Comp	068	DJS	



#### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324

Fax mob 07881 90694

Area D1 - Castle Ward

Worksheet

Source

Name

Address

d, Hastings, East Sussex, TN34 1QY

Home Tel

Mobile

Fax

Department EH - Environmental Health

Date Recd

02/07/2013

Time 12:55

Application

**CPEH - Complaints - EH** 

Method

T - Telephone

S001 - Public

Task Group CNOI - Noise

**CN03 - Noise Commercial** 

Recd By Source Type **CC - Hastings Contact Centre** 

Details

Task

Bar Moda is a constant problem for this resident. There were people shouting outside at 1.30am on Sunday morning and the music was blaring. Police were called. Resident has asked for the doors to

be shut previously. Please re-send noise diary for completi

Message Officer

**Commercial Noise DJS - David Steeds** 

**Target** 

Actual

Time Taken 10

First Response

08/07/2013 12:55

04/07/2013

9002 - Completion

Completed

20/01/2014 12:55

Next Task Due

20/01/2014

Allocated 28/10/2013 Outcome

References

LA Reference

597

Complaints

Subject Details

Title

Initials

Telephone 423324

First Name

Fax mob 07881 90694

Family Name

Email

Section

Offence

Statute

Purchase Date

Purchase Time

OFT (Product) OFT (Condition)



### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

Property

Address MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP

Telephone 423324 Fax mob 07881 90694 Area D1 - Castle Ward

Worksheet

Source

Name

Address Sussex, TN34 1QU

Home T Mobile

Fax

Department EH - Environmental Health Date Recd 05/05/2013 Time 01:49

Application CPEH - Complaints - EH Method I - E-Mail

Task Group CNOI - Noise Recd By CW - Claire Worth

Task CN03 - Noise Commercial Source Type S011 - Out of Hours Co-ordinator

Details Loud music from Moda. Police gave him our number.

Message Refer to WK/201302766 D Steeds

Officer GC - Greg Casey Target Actual

 Time Taken
 First Response
 09/05/2013
 09/05/2013

 Next Task
 Completed
 31/05/2013
 28/10/2013

Due Allocated 30/07/2013 Outcome 068 - EH - Written Warning

References

No references set up.

Complaints

Subject Details

Title Initials Telephone **423324** 

First Name Fax **mob** 07881 90694

Family Name Email

Section

Offence Statute
Purchase Date Purchase Time

OFT (Product) FSA Type

Previous Complaints		(Last 10 not including this one)				
Reference	Received	Details	Status	Outcome	Officer	
WK/201309001		Complaint re noise from Bar Moda. Duty officer called	Comp	062	SB	
WK/201309003		Loud music coming from moda. duty officer called	Comp	061	SB	
WK/201307925		Loud music coming from Moda. Duty officer called	Comp	062	GC	
WK/201307908	28/12/2013	Loud music coming from moda been bad since 23.00 h	Comp	068	DJS	
WK/201307853	26/12/2013	Loud music from moda for last hour. Duty officer calle	Comp	062	DJS	
WK/201308138	26/12/2013	Complaining about loud music coming from Bar Moda	Comp	068	DJS	
WK/201307849	20/12/2013	Loud music from Bar Moda just wants it logged.	Comp	068	DJS	
WK/201307693	13/12/2013	Loud thumping music coming from Moda. It is on the	Comp	068	DJS	
		loud musoc coming from Moda. states he	Comp	062	DJS	
		Loud music very unhappy with noise levels wants com		068	DJS	



### ALERT: PRIMARY AUTHORITY UNDER ENTERPRISE INNS

**Property** 

MODA, 205-206 Queens Road, Hastings, East Sussex, TN34 1QP Address

Telephone 423324

Fax mob 07881 90694

Area D1 - Castle Ward

Worksheet

Source

Name

Address

Hastings, East Sussex, TN34 1QY

Home Tel Mobile

Fax

Task

Details

Department EH - Environmental Health

Date Recd

28/03/2013

Time 23:11

Application **CPEH - Complaints - EH**  Method

I - E-Mail

**CW - Claire Worth** 

Task Group CNOI - Noise

Recd By Source Type

S011 - Out of Hours Co-ordinator

**Target** 

nobody would come out tonight.

**CN03 - Noise Commercial** 

Loud music coming from Moda. Please can we send another diary. \*\* was not happy when told

Refer to WK/201302766 Message

Officer GC - Greg Casey

Actual 28/10/2013

Time Taken

First Response

03/04/2013

Next Task

Completed

25/04/2013

28/10/2013

Due

Allocated 01/04/2013 Outcome

068 - EH - Written Warning

References

No references set up.

Complaints

Subject Details

Initials

Telephone 423324

First Name

Title

Fax

Email

mob 07881 90694

Family Name

Section

Offence

Statute

Purchase Date

Purchase Time

OFT (Product) OFT (Condition)